

NO SHOW / LATE CANCELLATION POLICY

TO ALL PATIENTS / PARENTS:

If you are unable to keep your scheduled appointment, it is the policy of the clinic that you must cancel and/or reschedule your appointment at least **24 hours PRIOR to your scheduled appointment time**. MultiCare policy states that an established patient who fails to present for his/her scheduled appointment 3 times without the required notice may be dismissed from the practice.

Reminder Calls – Reminder Calls for appointments are a **courtesy** only. Patients/parents are responsible for remembering their scheduled appointments.

Back to Back Appointments – Our clinic likes to accommodate our families that have siblings/ family members scheduled in back to back appointments. However, if these back to back appointments are No Showed or Late Canceled, we will no longer schedule them together and the family members will be scheduled separately on different days.

Patient Care – Please understand that a No Show or Late Cancel may affect your child's care.

The number one priority of the Mary Bridge Children's clinics is to provide the best care possible for our patients and their families. No Shows/Late Cancels prevent other families in need or on the wait list from accessing our services.

Your Signature Below acknowledges that you have read and understand the above policy.

Parent / Guardian / Patient Signature

Date

Parent / Guardian / Patient Printed Name